



# Tsunami

## Your Tsunami Action Plan

1. Understand your Risk
2. Make an emergency plan
3. Stay informed
4. Move to high ground
5. Go to the top storey of a high building
6. Don't go to the coast to watch
7. Stay offshore if in a boat
8. Check your home for damage
9. Treat contaminated items before use
10. Wait for an All Clear

**Have you been affected by Tsunami?** Most people lodge their claim by phone. Call us on **1300 552 662** to submit your claim as soon as you know there is damage. Claims lodged by phone are processed faster on average. Alternatively, to claim online visit [www.dsh.gov.au](http://www.dsh.gov.au) or email us at [dsh@dva.gov.au](mailto:dsh@dva.gov.au).

## Are you prepared for a tsunami?

**Natural Tsunami signs -**  
 Long strong earthquake, a sudden noticeable change in sea level, a roaring sound from the sea.



**During a Tsunami -** If near the sea- go to higher ground or upper storey of a high building, do not go to the coast to watch, walk to safety to avoid traffic jams, listen to radio.



**After -** Stay on high ground until All Clear given, beware of damaged buildings, bridges, power lines, trees, check home for cracks and damage, have utilities



checked for safety, listen, to radio, dispose of contaminated food or water, treat other contaminated items.

**We are here to help you.** If your home is unsafe to live in due to tsunami damage, DSH Insurance



will pay reasonable temporary

accommodation costs for up to 12 months.

We may also be able to assist with an emergency assistance payment if your contents are insured with us.

Please be aware that access to the area may be restricted so it may take some time for your claim to be assessed. While we process your claim, we encourage you to seek additional help at Open Arms: [www.openarms.gov.au](http://www.openarms.gov.au)

Experiencing a natural disaster can be traumatic. Open Arms provide free and confidential counselling services for current and ex-serving ADF members and their families and can be contacted on 1800 011 046.

## Useful contacts

- \* Call 000 in a life-threatening situation.
- \* Your local State Emergency Service (SES) 132 500
- \* [DSH Insurance](#) - for claims call 1300 552 662
- \* [Queensland SES](#)
- \* [New South Wales SES](#)
- \* [Western Australia SES](#)
- \* [Northern Territory SES](#)
- \* [Victoria SES](#)
- \* [ACT SES](#)
- \* [Tasmania SES](#)
- \* [BOM](#)

## Understand Tsunami Warnings

The Joint Australian Tsunami Warning Centre (JATWC) is operated by the Bureau of Meteorology (BOM) and Geoscience Australia (GA) and provides a 24/7 tsunami monitoring and warning service for Australia. The BOM issues the following tsunami warnings and bulletins for Australia as required

TSUNAMI WARNINGS	
National Tsunami Watch	BOM issue a National Tsunami Watch when seismologists have determined there is potential for an identified undersea earthquake to cause a tsunami threat to Australia
National Tsunami No Threat	If there is no threat, a National Tsunami No Threat Bulletin will be issued
Tsunami Warnings for States and Territories under threat	If sea level observations and further data confirm threat, or any potential point of impact is less than 90 minutes away, the BOM issue Tsunami Warnings for the States and Territories affected
Tsunami Watch Cancellation or Tsunami Warning Cancellation	When main threat has passed or if a tsunami didn't eventuate, the BOM will issue a Tsunami Watch Cancellation or Tsunami Warning Cancellation

