



Earthquake



Your Earthquake Action Plan

- 1 Make an emergency plan
- 2 Know safe spots to shelter indoors emergency plan
- 3 Do not shelter in doorways
- 4 Stay clear of hazards
- 5 Don't use elevators
- 6 Stay inside till shaking stops
- 7 If outside - Stay where you are and away from hazards
- 8 Know how to turn off services
- 9 Expect aftershocks
- 10 If trapped under debris beware of gas

Have you been affected by Earthquake? Most people lodge their claim by phone. Call us on **1300 552 662** to submit your claim as soon as you know there is damage. Claims lodged by phone are processed faster on average. Alternatively, to claim online visit www.dsh.gov.au or email us at dsh@dva.gov.au.

Are you prepared for earthquake?



Signs of earthquake - Hearing rumbling, items falling from cabinets, feeling jolts or rolling sensations, water splashing in sinks and toilets, unusual animal behaviour.



During - If inside, shelter under table, avoid windows and doors, don't use elevators. If outside - stay in the open, move away from buildings and powerlines, avoid bridges and roads that may be damaged, if trapped under debris - don't light a match, keep still, cover your mouth,

tap a pipe or call out so rescuers can find you.



After —Listen to radio, check for cracks and damage to your home, evacuate if building badly damaged, check utilities for safety, be prepared for aftershocks, treat water before use.

We are here to help you. If your home is unsafe to live in due to cyclone damage, DSH Insurance will pay reasonable temporary accommodation costs for up to 12 months.



We may also be able to assist with an emergency assistance payment if your contents are insured with DSH Insurance.

Please be aware that access to the area may be restricted so it may take some time for your claim to be assessed. While we process your claim, we encourage you to seek additional help at Open Arms: www.openarms.gov.au.

Experiencing a natural disaster can be traumatic. Open Arms provide free and confidential counselling services for current and ex-serving ADF members and their families and can be contacted on 1800 011 046.

Useful contacts

- * Call 000 in a life-threatening situation.
- * Your local State Emergency Service (SES) 132 500
- * DSH Insurance - for claims call 1300 552 662
- * Queensland SES
- * New South Wales SES
- * Western Australia SES
- * Northern Territory SES
- * Victoria SES
- * ACT SES
- * Tasmania SES

Understand Earthquake Categories

EARTHQUAKE DAMAGE AND IMPACT	
The impact of earthquakes is dependant on their scale as outlined below	
MAGNITUDE	INTENSITY AND IMPACTS
2.5 or less	Usually not felt, but can be recorded by seismograph
2.6 to 5.4	Often felt but only causes minor damage
5.5 to 6.0	Slight damage to buildings and other structures
6.1 to 6.9	May cause a lot of damage in very populated areas
7.0 to 7.9	Major earthquake, serious damage
8.0 or greater	Great earthquake, can destroy communities near the epicentre



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