



Cyclone

Your Cyclone Action Plan

1. Understand Your Risk
2. Check your emergency plan
3. Check your emergency kit
4. Stay Informed
5. Decide-Stay or Evacuate
6. Secure any loose items around your property
7. Fill water container and bathtub
8. Board up or tape windows
9. Turn off appliances
10. Evacuate

Have you been affected by Cyclone? Most people lodge their claim by phone. Call us on **1300 552 662** to submit your claim as soon as you know there is damage. Claims lodged by phone are processed faster on average. Alternatively, to claim online visit www.dsh.gov.au or email us at dsh@dva.gov.au.

Are you prepared for cyclone?

Before - Check home, trim trees, fit shutters, inspect all timber, brace garage doors, tighten structural fittings.

During - Disconnect appliances, listen to radio, stay inside/ shelter in strongest part of house, keep fridge closed, if wind stops don't assume it's over—await all clear, if driving—stop and stay in vehicle.

After - Listen to radio, stay inside until all clear, check for gas leaks, don't return

home until advised safe, avoid using portable generators indoors, avoid travelling through floodwaters, open doors and windows to dry home out, boil tap water, dispose of contaminated food or water.

We are here to help you. If your home is unsafe to live in due to cyclone damage, DSH Insurance will pay reasonable temporary accommodation costs for up to 12 months.

We may also be able to assist with an emergency assistance payment if you have your contents insured with DSH Insurance.

Please be aware that access to the area may be restricted so it may take some time for your claim to be assessed. While we process your claim, we encourage you to seek additional help at Open Arms: www.openarms.gov.au

Experiencing a natural disaster can be traumatic. Open Arms provide free and confidential counselling services for current and ex-serving ADF members and their families and can be contacted on 1800 011 046.

Understand the Cyclone Categories

- * Call 000 in a life-threatening situation.
- * [DSH Insurance](#) - for claims call 1300 552 662
- * [Queensland State Emergency Service](#)
- * [New South Wales State Emergency Service](#)
- * [Western Australia State Emergency Service](#)
- * [Northern Territory Emergency Service](#)
- * [BOM Cyclone Warnings](#)
- * [Your local State Emergency Service 132 500](#)

CYCLONE CATEGORIES			
Category	Classification	Strongest Gust	Typical Effects
5	Severe Tropical Cyclone	More than 280km/h Extremely destructive winds	Extremely dangerous/widespread destruction
4	Severe Tropical Cyclone	225 -279 km/h Very destructive winds	Significant roofing and structural damage Caravans & boats destroyed Dangerous flying debris Power failure likely
3	Severe Tropical Cyclone	165 - 224 km/h Very destructive winds	Some roof & structural damage Some caravans & boats destroyed Power failure likely
2	Tropical Cyclone	125 - 164 km/h Destructive winds	Minor house damage Significant damage to signs, trees, and caravans Heavy damage to some crops Risk of power failure Small craft may break moorings
1	Tropical Cyclone	Less than 125 km/h Gales	Minimal house damage Damage to some crops, trees and caravans Boats may drag moorings

