

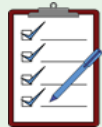


As a homeowner in a cyclone prone area, you should prepare a household action plan so you and your family know what to do to stay safe and protect your home if a cyclone threatens. cyclones can cause loss of life, injuries and major structural damage to property. Their strong onshore winds and flooding rains increase the threat of a rapid rise in sea level (storm surge).

If you have cyclone damage to your home call us on 1300 552 662 to lodge your claim. Alternatively submit a claim online at www.dsh.gov.au or email us at dsh@dva.gov.au.



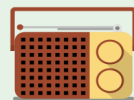
UNDERSTAND YOUR RISK - Has your home been built to Cyclone Standards (generally houses constructed after 1982). Know your Evacuation Zone and routes.



CREATE AN EMERGENCY PLAN - You can find a guide on the [Australian Red Cross](http://www.redcross.org.au) website to help you make an Emergency Plan. Make sure everyone knows the plan and whether you will stay or evacuate. Decide what the trigger will be to evacuate. Check your insurance policies and make plans for pets or livestock.



CHECK YOUR EMERGENCY KIT - Ensure you have an emergency kit ready. It should contain essentials you will need to help you survive in a disaster. Keep it in an easily accessible location along with your emergency plan. Also have an evacuation kit ready in case you are evacuated.



STAY INFORMED - Monitor ABC local radio, SES or Bureau of Meteorology websites for cyclone and storm surge advice. Check neighbours know about any warnings and are prepared.



STAY OR EVACUATE - Decide if you will evacuate or stay. If staying, shelter in a small room with few or small windows, such as the bathroom. Use mattresses and other bedding to protect yourself. Emergency Services may advise or direct you to leave.



SECURE ANY LOOSE ITEMS AROUND YOUR PROPERTY - Tie down sheds and secure any loose items around your property such as rubbish bins, boats, caravans, trailers, LPG bottles. Put wooden or plastic outdoor furniture in your pool or inside with other small items. Clean any rubbish from the yard.



FILL WATER CONTAINERS AND BATHTUB - Fill water containers and bathtub with clean drinking water.



BOARD UP OR TAPE WINDOWS - Board up or heavily tape all windows, close curtains, blinds and shutters, and lock doors. Ensure your car and jerry cans are fully fuelled. Cyclones nearly always cause power failure which means petrol stations are unable to pump fuel.



KNOW HOW TO TURN OFF SERVICES - If you need to evacuate or take shelter immediately turn off electrical appliances and gas valves.



EVACUATION - If you need to evacuate, follow your emergency plan. Make sure you have your evacuation kits, lock your home and take the recommended evacuation routes for your area. Don't drive in water of unknown depth or current. Advise friends and family.